Beyond the Horizon: Navigating the Future of Long-Term Care"

- Picture long-term care services as a strong tree with deep roots, ever-growing
- Wind, rain and the river representing the turbulent environment
- Increasing numbers of older persons, decreasing numbers of providers, growth in technology, innovation and insufficient funds all coming together; impacting the future of long-term care services, and
- Older persons wanting to remain at home

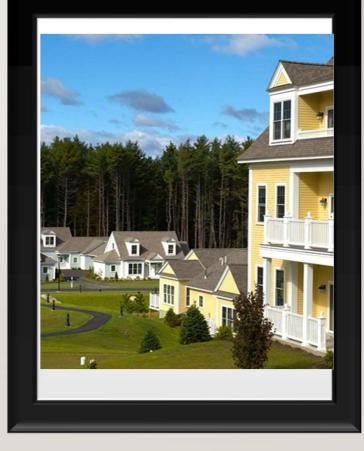


2

THE COMMONS IN LINCOLN: A MODEL OF LONG-TERM CARE SERVICES

A CONTINUING CARE COMMUNITY

- Independent Living
- Assisted Living
- Memory Care
- Rehabilitation & Skilled Nursing



LINCOLN COMMONS: INDEPENDENT LIVING

Your own cottage or apartment

and community pool



Or just Relaxing

4-10-24





ASSISTED LIVING: THE BALANCE BETWEEN ASSISTANCE AND INDEPENDENCE.

Your own Comfortable Apartment



Activities on and off Campus



Chef Prepared Meals



Role of Long-Term Services in the U.S.

5

MEMORY CARE – HOME-LIKE ENVIRONMENT AND

Current events, Walking, Art, Singalong, Journey stations, Fitness

- Housekeeping and laundry,
- Specially trained staff,
- Private dining room,
- Personalized care,
- Activities,
- Socialization



REHABILITATION AND SKILLED NURSING

Home-like Bed



Rehabilitation



Types of Care

- Cardiac Care
- Wound Management
- Therapy (OT, PT, Speech)
- Post-Surgical Care Social Services
- Dental, Podiatry & Audiology Consults

Role of Long-Term Services in the U.S.

7

ROLE OF LONG -TERM SERVICES IN THE U.S. TRENDS AND CATALYSTS IMPACTING SENIOR SERVICES

- Aging population, technological advancement
- Demographic shift and evolving consumer landscape
- Historical Models of Care
- Current Models of Care
- Future Models of Care
- Transition Risks

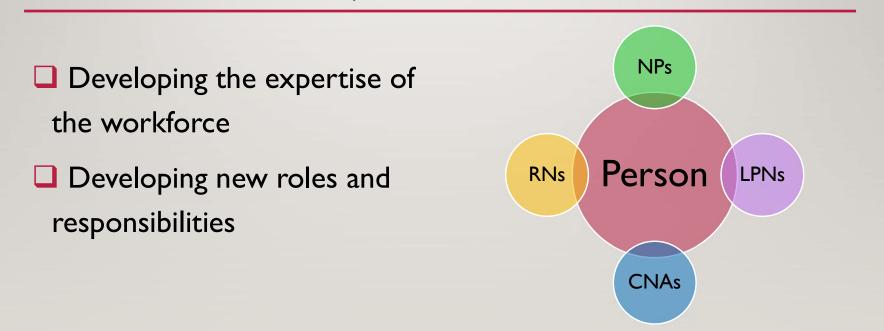
8 **REGULATORY FRAMEWORK**

- Highly regulatory environment
- Post pandemic landscape and impact on service delivery.
- Mandatory staffing requirements
- **5** STAR rating system
- Overall impact on the skilled nursing facility



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9 CHANGING ROLES IN LONG-TERM CARE (NP, RN/LPN, AND CNAS)



DEVELOPING A QUALIFIED WORKFORCE FOR THE FUTURE

✓ Recruitment

- Cost of attracting qualified associates
- Creativity in hiring talent.

✓ Retention

- Cultural environment
- Growth opportunities



Presentation Title

WORKFORCE TRENDS IN

ESTABLISHING A SUSTAINABLE PIPELINE

- Career Ladder Development
- Workforce Development Partnerships
- ✓ Grant Funding Opportunities





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12 LONG-TERM CARE PAYMENT SYSTEMS

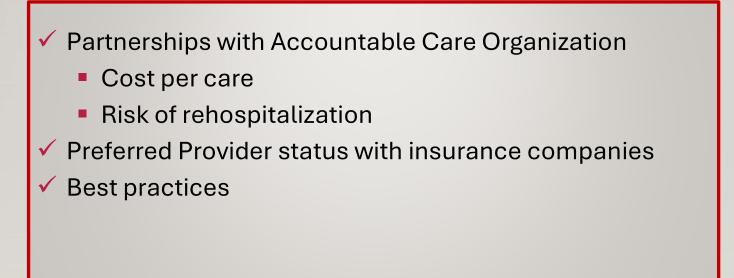
Medicare and Insurance

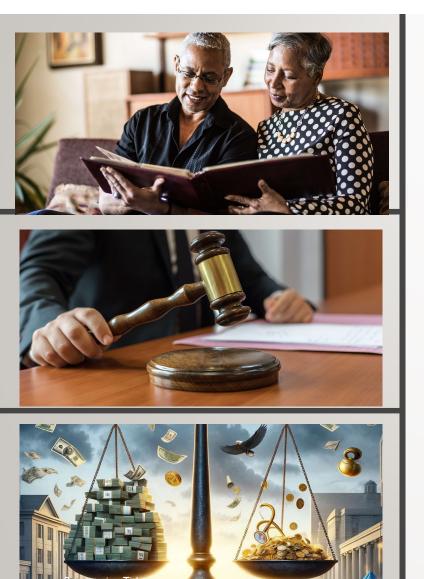
- Short stay
- ✓ Private Self-Pay
 - Extended Stay in AL/ALF and SNF
- MassHealth
 - Extended Stay in SNF and limited in AL/ALF
 - Gaps in cost coverage
 - Gaps in services



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13 FISCAL TRENDS AND SHARED RISKS



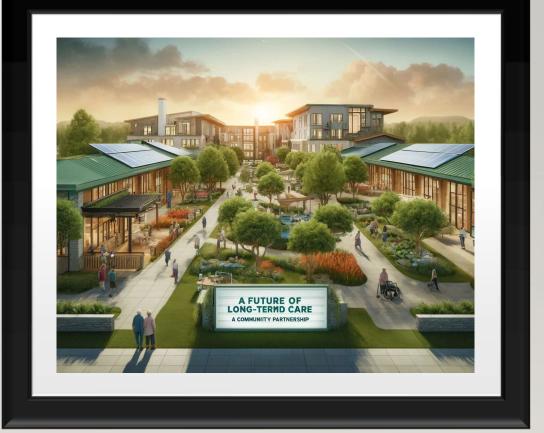


SUMMARY: ACKNOWLEDGING THE PERFECT STORM

- Aging population with different expectation for services
- Movement to community-based Services
- Workforce shrinkage
- Intense regulatory expectations
- Accelerating cost of care with declining reimbursement

15 EMBRACING CHANGE!

- New models care and alignment with community-based service.
- Collaboration in innovation across setting is essential.
- Understanding and utilizing the regulations to boost performance.
- Workforce Pipeline and successful partnerships
- Fiscal strategies and ACO/Insurance partnerships



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THANK YOU!

And now

back to Dr. Quigley Addressing the Financial Issues \$\$\$\$\$

QUESTIONS AND ANSWERS

- Don't be shy!
- Type your question in the chat
 <u>OR</u> raise your hand to ask your question



TO OUR AUDIENCE – <u>THANK YOU</u> FOR SHARING THIS TIME WITH US!

And a Special Thank You to :

- Harvard Pilgrim Health Care, a Point32 Health organization without whose sponsorship this series wouldn't be possible.
- And to our Panelists: Jake Quigley, DLP, Laurie Roberto, MBA, LNA, and Kellie La Pierre, DNP, GNP-C

If you wish for contact hours or course credit, please return to the Chat for the link to the evaluation.