iPads for Grads FAQs

I. Eligibility

Q. Who is eligible for the “iPads for Grads” Program?
A. All Graduate and Professional Studies (IAS, degree completion, etc.) students are eligible for the program provided that they meet two basic criteria:
   1) They have been accepted into a Graduate or Professional Studies Program (fully or provisionally)
   2) They are taking at least one course on or off campus

Q. What about students who are taking courses before they matriculate?
A. If a non-matriculated student is in a course that requires an iPad, they can request a loaner for the duration of their course. For more information on arranging a loaner iPad, students can contact the Assistant Director for Graduate Student Services and Engagement at 781-768-7289.

II. Receiving Your iPads

Q. When do students receive their iPads?
A. Students who become eligible for the program in the Fall Semester or Spring Semester can pick-up their iPad at orientation (in August or January). Eligible students who do not attend orientation can pick-up their iPad any day after orientation in the IT Help Desk (CH132) during the Help Desk’s normal business hours. Students who become eligible in the Summer can pick-up their iPads one week prior to the start of summer classes at the IT Help Desk.

Q. What should students do if they have questions about using their iPad?
A. Students with questions about the functionality of their iPad can contact the IT Help Desk.

III. Fees/Cost

Q. Are there any costs associated with the iPad?
A. While there is no charge specifically for the iPad, some faculty members may require students to purchase apps and artifacts (eBooks, videos, etc.). These items will be listed on the course syllabus along with other required materials.

Q. What is the Technology Fee?
A. The technology fee is not related to the “iPads for Grads” program. This $525 technology fee is a mandatory one-time fee assessed to all Graduate and Professional Studies (IAS, degree completion, etc.) students during their first semester as a matriculated student. The fee defrays the cost of general technology support on campus (updated technology in labs, increased staffing at the help desk, maintenance and improvements to the wireless network, etc.). The technology fee is not a charge for the iPad and will not be waived for any reason. Because the technology fee is a required fee assessed to all graduate students, there is no benefit to refusing the iPad.